

About your stay

- **Our Reception team is available 24 hours to assist you.** Please call extension “0” or email reception@thegreenhousehotel.com if you have any questions or need any help.
- **Breakfast** is served between 7.00-9.30am Monday-Friday and between 8.00-10.30am on Saturdays, Sundays and Bank Holidays.
- Our **Arbor Restaurant** can get booked up quickly. If you haven't booked for Lunch, Afternoon Tea or Dinner during your stay and would like to reserve a table, please contact our Reception team.
- **Your room will be serviced** by 2pm each day. If you'd need a top up of supplies (water, towels, coffee/tea etc) after that, please ask our Reception team.
- **If you don't want your room to be serviced**, please place wooden brick with an “X” outside your bedroom door.
- **Fresh milk** can be collected at the Reception desk at any time or please call us and we will take this up to your room.
- **Check-out is by 11am.** Your final bill will be emailed in the morning, please let us know beforehand if you'd like to have a printed copy put through your room door instead.